## **SR-PLN IT Committee Minutes**

Fall Meeting Minutes

January 30th, 2020 | 9.00 CST / 10:00 am eastern

## Location

Microsoft Teams Online Video Conference: SR-PLN IT Committee

https://teams.microsoft.com/l/team/19%3acf9210bcb62344f6b5577d2e353d2b19%40thread.skype/conversations? groupId=8533ea38-8251-428e-ad99-861ba3a4d067&tenantId=174d954f-585e-40c3-ae1c-01ada5f26723

The meeting started with the introduction of Dr. Jeff Hyde, our new 1862 IT committee advisor. Dr. Hyde talked about his technological awareness, background, and interest to support the mission of the SR-PLN IT.

## **Brief state Reports – All members present reported**

Arkansas State reported that they are two years into a project to replace and update core administrative systems for Finance, Procurement, Human Capital Management, Payroll, and Student Administration within the whole University of Arkansas System. Half of the campuses will go live July 1, 2020, and the other half July 1, 2021. Their website has been under a redesign for the past year and has just recently launched. Other States reported massive Windows 10 upgrade and various IT security initiatives including IT security training performed at their institutions. Steve Garner reported updates from **PLC**.

Ashwani Srivastava provided updates on the "eXtension Ask Extension" Artificial Intelligence project. Each

LGU's will receive an AI-API for "Ask Extension" Chatbot application after completion of the project. The project committee asked to provide details of any other Extension program if engaged in AI projects and initiatives other than Ask Extension. More information about this project is available at :<u>https://impact.extension.org/2019/08/ask-extension-applying-artificial-intelligence-to-extension-results-of-an-initial-landscape-overview/</u>.

The committee also shared the top 10 IT issues of 2020 published by EDUCAUSE. 1. Information Security,

2. Privacy, 3. Sustainable Funding, 4. Digital Integrations, 5. Student-Centric Higher, 6. Student Retention and

Completion, 7. Improved Enrollment, 8. Higher Education Affordability and Aligning IT organizations,

priorities, 9. Administrative Simplification, 10. The Integrative CIO

## The Plan of work updates:

Item 1 - Develop a technology-led grant repository and explore multi-state collaborations for external funding.

Key Contacts: Karen Craig and Brian Watson.

Item 2 - Collaborate with other PLN committees on relevant IT-related initiatives. No request received from other PLN committees yet.

**Item 3** - Develop best practices related to IT security. Share these best practices with other PLN committees to help promote security awareness. Dwayne prepared a cybersecurity best practices document and shared with the Team,

**Item 4** - Diana Morian Shared best practices, institutional resource materials (articles, etc.), and promote Cyber Security Awareness Month.

**Item 5** - Develop recommended IT competencies for extension employees. Each committee member is working on IT competencies recommendations for LGU's field staff.

Upcoming Meetings: April 4, 2020,/July 9, 2020